

Agent company name:

 Country:

 Referee's institution:

 Name: Title:

 Telephone: Facsimile:

 Email:

 How long has the agent been working with your institution?

How do you rate the agent's level of understanding of the ESOS Act, Australian visa regulations, etc?

 Excellent
 Very Good
 Good
 Average
 Below Average

 Additional comments:

 Have you found the agent to be reliable and ethical? Yes No

 Does the agent have high counsellor turnover? Yes No

 Additional comments:

 Additional comments:

Please comment on the agent's counsellors' professionalism and knowledge of Australia

What is the quality of the applications submitted by the agent?

What is the agent's application to enrolment conversion rate for your institution?

 Excellent Very Good Good Average Below Average

 Excellent Very Good Good Average Below Average

 Additional comments:

 Additional comments:

 How many students have you enrolled through the agent in the past 12 months?

 Any other comments:

 Would you recommend this agent? Yes No

We appreciate you taking the time to complete this form. Please return it via email to the staff member who sent it to you, or alternately to:

 International Marketing
 Global Professional School
 Federation University Australia
 PO BOX 663
 Ballarat Victoria 3353 Australia

 Tel: +61 3 5327 9018
 Fax: +61 3 5327 9017
 Email: internationalmarketing@federation.edu.au
 Web: federation.edu.au/international

For Office Use Only:

 Approved Yes No

 Staff Member

 Position

 Signature Date