

Transform Lives



Enhance Communities



Federation University has a high appetite for identifying and fulfilling the wants/needs of our customers and consumers through well marketed, relevant and high-quality course offerings.

Therefore:

Federation University has a **HIGH** appetite for:

- Maintaining robust quality assurance and compliance procedures that ensure the quality of the educational opportunities offered to students (student experience and student employment outcomes) and supports external reporting requirements.
- Engaging in research activities that potentially maintain or increase quality and number of journal submissions
- Optimised pricing that balances customer affordability with Federation University's financial sustainability
- Investing in the student experience and innovative learning and teaching

Federation University has a **LOW** appetite for:

- Prolonged or inadequate responsiveness to complaints or adverse events but not at the expense of thorough investigative processes and effective outcomes
- Poor coordination of research activities and submissions, or research that doesn't align with our priority areas

Federation University aims to make a significant, sustainable, and socially responsible contribution to society through developing value add partnerships that increase our influence through research, industry collaboration and transnational education.

Therefore:

Federation University has a **HIGH** appetite for:

- Building collaborative and innovative partnerships and co-op with trusted and ethical partners/organisations
- Engaging in research activities that potentially maintain or increase the value of our research outcomes – e.g. build capability and capacity, and improve social and environmental outcomes

Federation University has a **LOW** appetite for:

- Partnerships that don't add value to the services we provide, jeopardise/reduce student experience and outcomes or that compromise Federation University's credibility or values

The University is committed to becoming a destination of choice that leads best practice in learner experience, is a preferred industry partner and known for our high calibre staff and agile and collaborative work style.

Therefore:

Federation University has a **HIGH** appetite for:

- Excellence in communication: promoting transparency, clearly articulating our plans, and providing training for key stakeholders
- A high performing and engaged workforce
- Activities that support, retain and invest in our staff
- Activities that play a part in helping students access and participate fully in their university experience, succeed in their learning endeavours, and complete their studies
- Creating an inclusive culture, ensuring diverse community representation and developing and implementing health inclusion
- A quality and safety culture
- An innovative, agile and collaborative work environment

Federation University has a **LOW** appetite for:

- Processes without appropriate gateways on decision making
- Poor governance and role accountability

The University is committed to continuously respond to our environment to create products and services that are safe, contemporary and in demand.

Therefore:

Federation University has a **HIGH** appetite for:

- Physical infrastructure and technology that improves the distribution, integration, and quality of our programs and services to increase our reach and impact
- Financial sustainability maintained through driving cost efficiencies and revenue growth initiatives.
- The ability to continue operations and minimise impacts of critical events but not at the expense of compromising staff, customer or consumer safety
- Maintaining robust quality assurance and compliance procedures that ensure the quality of the educational opportunities offered to students (student experience and student employment outcomes) and supports external reporting requirements.
- Supporting our regional communities with the transition to net zero and a clean economy.

Federation University has a **LOW** appetite for:

- Loss of quality or accreditation through poor implementation and change management processes.
- Poor environmental performance

Federation University has an **ALARP (as low as reasonably practicable)** appetite for:

- An unsafe environment or infrastructure (non-compliance with standards, unsafe processes/procedures/work practices, unfit cyber security systems and practices)
- Activities that could lead to legal or regulatory sanctions by external agencies or loss of confidence by its stakeholders

A Strong and Sustainable University

